

**RESEARCH PAPER**

Role of Email Management, Online Research, Social Media Management and Online Collaboration in Learners' Skills Development in Technical and Vocational Institutes

Dr. Jam Muhammad Zafar*¹ Fareeha Zahid² Khizra Zahid³

1. Assistant Professor, Department of Education, KFUEIT, Rahim Yar Khan, Punjab, Pakistan

2. M. Phil Scholar, Department of Education, KFUEIT, Rahim Yar Khan, Punjab, Pakistan

3. M. Phil Scholar, Department of Education, KFUEIT, Rahim Yar Khan, Punjab, Pakistan

***Corresponding Author** | dr.zafar@kfueit.edu.pk

ABSTRACT

TAVET programs are run by the government, which will be opportunity for development and preparing workforce expected for the financial inspire of this country. Objectives of this study were to analyze the role of email management, online research, social media management and online collaboration on learners' skills development and to recommend appropriate for skill development in technical and vocational institutes. Researcher carried out study on "Role of Email Management, Online Research, Social Media Management and Online Collaboration in Learners' Skills Development in TAVET". Use and effectiveness of ICT is also equally important in TAVET. Study was survey type and descriptive in nature. Quantitative technique was adopted. Population of the study comprised all instructors and students of TAVET in Sadiqabad. After carrying out research all the teachers and students have agreed on the use and need of ICT facilities in TAVET. Study recommended that use of ICT may be increased in TAVET and teaching staff may be trained and ICT facilities may be provided in TAVET.

KEYWORDS Information Communication Technologies, TAVET, Skills Development

Introduction

Organization moreover, enlistment to data and correspondence improvement is a top public objective in various countries of an inch and grow that direct the region. Features of individual is their ability to get data and what make this data and your prospering power is have ability to impact this data to other trade of data which is one of the preparations of learning is among the most significant social achievements of individuals. Building strong relationship with student is something that consistently gets a handle on why labor force partake in the trial of working at a little College the demonstration of moving the ordinary review corridors of workspace scratch cushion pencils and record 2 and online sort of PC programming and the web intermediates various instructor who are adjusted with the very close associations of the standard homeroom in latest 10 years online direction has been has become extremely popular as is clear in the climb of online universities, for instance, College of Phoenix on the web and, most ideal situation, College Canada and around grounds College of a commitment online course and degrees. For instance, Harward College and College of Toronto for certain, understudies find it hard to come to grounds considering work family liabilities clinical issues and other time solid electronic planning is the essential choice (Hennessy, et. al (2005).

Standard explicit and coming about social occasion led to Advancements. Basic progression in the extensibility deciphers breaking point and adaptability of E-Learning Advancements. E learning is quick changing into a colossal sort of learning PC media permit Idea chances of treating and forestalling clearly gotten to the next level. Most recent improvement related with PC created reality will likewise expect an enormous part in not to kill highlight. Instructor have endeavored and expanded joining of formed effort pack work definitive thinking and dynamic through Innovation as a principal piece of instructive strategy. Development based contraption can work on students' psychological execution and achievement expecting that used Master reasonably according to data learning. Mindful tutoring approach PC Based Framework have an extraordinary extreme potential for conveying instructing and learning material. Data and Correspondence Innovation (ICT) in an image. The Internet is perhaps of the most intriguing thing about the data age. Since urban communities control admittance to data, it considers better approaches to impart and gives a great deal of electronic assist in Congress with refined, diversion, and training. In the UK, support for involving innovation in instructing and learning in advanced education has developed throughout recent years. Making of Innovation is all that material that can be utilized in all of Advanced education (Hong, & Songan, 2011).

The concentrate for the most part centered around the jobs of Information Communication Technologies (ICTs) in schooling. Data correspondence advancements, presently have incredible impact on each period of human existence. They assume unmistakable parts in instructive areas, work places, business regions and amusements. Moreover, essentially everyone considers ICTs to be substance for change in every single working condition, educating and learning approaches, taking care of and trade of data, logical examination and in recovering data. Subsequently, this study features the jobs of ICTs, the commitments, restrictions and the critical moves of fuse to school systems. The review endeavors' in addressing the accompanying inquiries: (1) What are the advantages of ICTs. In spite of the fact that educators' demeanor towards the use of these headways is critical, various discernments reveal that teachers don't have understandability about how far development can be invaluable for the help and improvement of learning. Clearly, a couple of teachers could have elevating viewpoints to the development, but swear off including it in training as a result of low self-reasonability, penchant to see themselves as not qualified to teach with development (Hennessy, et al., 2005).

Considering this, characterizes as "person's assessment of abilities to arrange and perform courses of activities to accomplish specific kinds of exhibitions." Mentality, inspiration, PC tension, and PC self-adequacy are factors influencing educators' utilization of PCs in their study hall examples. Educator obstruction and absence of energy to involve ICTs in training as per (Iding, & Crosby, 2002).

They are advancing changes in the functioning circumstances, dealing with and trading of data, educating learning draws near, etc. The effect of ICTs is so critical in schooling, this shows that ICTs are making significant contrasts in the showing draws near and the manners in which understudies are learning. ICTs-upgraded learning climate advances dynamic, cooperative, inventive, integrative and evaluative advancing as an incredible benefit over the conventional strategy. At long last, the review presumes that regardless of certain limits and burdens of ICTs, it is as yet accepted that ICTs are useful in light of the fact that there is an agreement that improvement of any nation relies upon the nature of schooling proposed to its residents. PC and the web are particularly helpful to advance understudy commitment in learning and decidedly influence understudies' presentation and accomplishment (Lin, & Bransford, 2010).

Literature Review

It has been presented in Mainland China, and this schooling system has become progressively well known among Chinese. Tracing all the way back to 1906, Maria Montessori set up the Casa Dei Bambini (Children's House), which was the undeveloped organism of Montessori framework (Kazdin, 2021). Here, asking for what reason is Montessori framework viable and effective is a typical thought among the guardians. In the accompanying substance, Montessori homeroom approach would be broken down by some learning speculations. To be aware of Montessori, the main look ought to be centered around the homeroom. Stepping in a Montessori homeroom, you feel shellfish and calm. An agreeable climate is without a doubt fundamental for learning. As indicated by Guthrie's hypothesis, climate (Hew & Brush, 2006).

In the connection between Montessori educator and understudy, instructor drives understudies to novel examples and difficulties like a guild; nonetheless, youngsters generally openly pick and communicate with the climate which gives upgrade empower kids' learning. Piaget supported that understudies ought to be given possibilities by instructive climate to find without help from anyone else. Guidance could keep kids from complete comprehension. Furthermore, this hypothesis was demonstrated in a meta-examination, which showed that "unassisted revelation learning could prompt preferred learning results over unequivocal educational errands". As of now, you could stress imagine a scenario where the understudies couldn't tackle issues by their own. As it was referenced above, Montessori materials are intended to work with understudies to freely address botch. Additionally, Montessori instructors would direct the understudies toward the laid-out objectives. Such apparatus is a use of framework from which portrays that teachers give supports to the student to develop (Olson & Hergenhahn, 2013)

Multi-Age gathering is utilized "A Montessori class is made out of understudies whose ages commonly length 3 years. Hypothesis, a high-level companion gives a hand to youngsters, which works with more youthful understudies' learning. Additionally, represented that youngsters have propensities to emulate the ways of behaving from models, which shows that it is simple for kids to enact gaining or ingest gaining procedure from cutting edge peers. In similar time, educators ought to be careful about it, on the grounds that forceful ways of behaving are likewise imitable articles for more youthful youngsters. By and large, both the understudies and educators develop a mindful local area in Montessori study hall, which empowers the youngsters to move the regard and obliging disposition to the cultural life (Jung, 2005).

Theories of ICTs: Classical Conditioning, Operant Conditioning, Cognitive Theory, and Social Learning Theory (Hong & Songan, Kaz2011).

Presenting innovation alone won't change the educating and growing experience

The presence of ICTs doesn't change educator rehearses all by itself. Notwithstanding, ICTs can empower educators to change their instructor rehearses, given a bunch of empowering conditions. Educators' academic practices and thinking impact their purposes of ICT, and the idea of instructor ICT use influences understudy accomplishment (Mumcu & Usluel, 2010).

ICTs seen as tools to help teachers create more 'learner-centric' learning environments: In OECD nations, research agreement holds that the best purposes of ICT are those where the educator, helped by ICTs, can challenge students' comprehension and thinking, either through entire class conversations and

individual/little gathering work utilizing ICTs. ICTs are viewed as significant apparatuses to empower and uphold the move from conventional 'educator driven' instructing styles to more 'student driven' techniques (Newhouse, Trinidad & Clarkson, 2002).

ICTs can be used to support change and to support/extend existing teaching practices: Educational acts of educators utilizing ICT can go from just little upgrades of showing works on utilizing what are basically customary techniques, to additional crucial changes in their way to deal with educating. ICTs can be utilized to support existing academic practices as well as to meaningfully have an impact on the manner in which educators and understudies connect (Hennessy, Ruthven & Brindley, 2005).

Using ICTs as tools for information presentation is of mixed effectiveness:

The use of ICTs as show devices (through above and LCD projectors, television, electronic whiteboards, coordinated "web-visits", where students meanwhile view comparative resources on PC screens) apparently is of mixed practicality. While it could propel class perception of and discussion about irksome thoughts (especially through the introduction of proliferations), such motivations behind ICTs can re-execute customary educational practices and divert focus from the substance of what is being analyzed or displayed to the contraption being utilized (Hong, & Songan, 2011).

One-off training is not sufficient: Instructors require broad, on-going openness to ICTs to have the option to assess and choose the most fitting assets. The fact that technical dominance of ICTs makes in any case, the improvement of fitting academic practices viewed as more critical (Jung, 2005).

Few teachers have broad 'expertise' in using ICTs in their teaching: Indeed, even in the most progressive school in OECD nations, not very many educators normally have a complete information on the extensive variety of ICT devices and assets (Hong, & Songan, 2011).

Openness to new/extra data by means of ICTs isn't sufficient: The impact on accomplishment is most noteworthy when students are tested to think and to scrutinize their own comprehension, as opposed to on openness to new and extra data (Hew & Brush, 2006).

ICTs can help educator self-learning in topic: By giving admittance to refreshed and extra learning assets, ICTs can empower educator self-learning in his/her branch of knowledge (Kazdin, 2021).

Material and Methods

The study was survey type and descriptive in nature. The quantitative techniques were adopted. Population of the study consisted all teachers and students of TAET in Sadiqabad. Cluster random sampling technique was used. Population of the study was divided into four clusters based on four Tehsils of district Rahim Yar Khan and selected only one cluster of Tehsil Sadiqabad as a sample. Sample of study comprised 40 teachers of TAVET in Sadiqabad and 240 students of TAVET in Sadiqabad. The questionnaire was designed as a research tool. Questionnaire was based on 5-point Likert scale. Validity of research tool was ensured by submitting the too to research experts and after their opinion, recommendation tool was finalized. Reliability was calculated through SPSS using Cronbach's Alpha. Data was collected from sampled institutes of TAVET in Tehsil Sadiqabad.. was developed for data collection. The relevant statistical formulas were applied as; (Percentage, Percentage, Mean t-test, Correlation. Discoveries and finishes of

the review were made on the foundations of results. Independent Variable (IV) was: The Role of Information and Communication Technology and Dependent Variable (DV) was: Skill Development. Study was delimited to ICT, TAET and Tehsil Sadiqabad

Results and Discussion

Table 1
Role of Email Management in Learners' Skill Development

Sr. No.	Responses						Mean	SD	
	SDA	DA	UD	A	SA	Total			
1.	<i>f</i>	1	0	1	241	37	280	3.30	0.795
	%	1	0	1	83	15	100		
2.	<i>f</i>	1	1	0	154	124	280	2.63	1.033
	%	9	9	0	53	29	100		
3.	<i>f</i>	64	137	38	24	17	280	3.39	2.116
	%	18	40	16	23	3	100		
4.	<i>f</i>	19	112	19	115	15	280	2.64	2.17
	%	6	35	9	45	5	100		
5.	<i>f</i>	73	45	1	153	8	280	4.1	2.12
	%	17	12	1	64	6	100		
6.	<i>f</i>	166	65	6	40	3	280	3.33	1.836
	%	58	26	6	9	1	100		
7.	<i>f</i>	14	1	1	208	56	280	4.5	1.334
	%	2	1	1	62	34	100		
8.	<i>f</i>	14	6	4	233	23	280	2.39	1.14
	%	3	1	1	86	9	100		
9.	<i>f</i>	136	76	8	48	12	280	4.6	2.324
	%	31	37	6	22	4	100		
10.	<i>f</i>	173	75	7	15	10	280	3.21	1.836
	%	61	25	9	3	2	100		
11.	<i>f</i>	32	39	13	190	6	280	2.95	1.953
	%	7	15	3	72	3	100		
12.	<i>f</i>	1	4	0	242	33	280	4.1	0.801
	%	1	1	0	87	11	100		
13.	<i>f</i>	1	66	2	209	2	280	3.6	1.128
	%	1	13	1	83	2	100		
Total	<i>f</i>	695	627	100	1872	346	3640	3.39	1.58
	%	17%	17%	4%	53%	9%	100%		

Table 1 represents that 53% of respondents were agreed with the statement, 9% respondents were strongly agreed and 17% were strongly disagreed and 17% were disagree whereas 4% of respondents were undecided with the statement. Collectively 62% (53% + 9%) were agreed. Mean was 3.44 and SD was 1.58 and supported the statement.

Table 2
The Role of Online Research in Learners' Skills Development

Sr. No.	Responses						Mean	SD	
	SDA	DA	UD	A	SA	Total			
1	<i>f</i>	0	4	0	236	50	290	4.3	0.935
	%	0	1	0	74	25	100		
2	<i>f</i>	60	16	4	128	72	280	2.23	2.02

	%	9	5	1	48	37	100		
3	<i>f</i>	37	126	4	99	14	280	3.33	2.102
	%	9	31	2	49	9	100		
4	<i>f</i>	0	2	6	223	49	280	4.9	0.962
	%	0	2	1	80	17	100		
5	<i>f</i>	0	0	1	152	127	280	2.65	0.882
	%	0	0	1	39	60	100		
Total	<i>f</i>	97	148	15	838	312	1410	3.48	1.38
	%	4%	8%	1%	58%	30%	100		

Table 2 represents that 58% of respondents were agreed with the statement, 30% respondents were strongly agreed and 8% were disagreed and 4% were strongly disagree whereas 1% of respondents were undecided with the statement. Collectively 88% (58% + 30%) were agreed. Mean was 3.48 and SD was 1.38 and supported the statement.

Table 3
Role of Social Media Management in Learners' Skills' Development

Sr. No.	Responses						Mean	SD	
	SDA	DA	UD	A	SA	Total			
1	<i>f</i>	2	0	0	153	125	280	4.2	1.079
	%	1	0	0	58	41	100		
2	<i>f</i>	164	92	13	7	4	280	3.34	1.671
	%	52	32	12	3	1	100		
3	<i>f</i>	150	116	7	4	3	280	3.14	1.327
	%	50	45	3	1	1	100		
4	<i>f</i>	42	106	14	113	5	280	2.42	2.294
	%	19	44	3	32	2	100		
5	<i>f</i>	3	7	0	178	92	280	3.98	1.324
	%	1	3	0	56	40	100		
6	<i>f</i>	34	109	4	121	12	280	2.39	2.225
	%	16	48	2	31	3	100		
7	<i>f</i>	0	1	1	23	255	280	2.1	0.686
	%	0	1	1	11	87	100		
Total	<i>f</i>	395	431	39	599	496	1960	3.08	1.51
	%	20%	25%	3%	27%	25%	100%		

Table 3 represents that 27% of respondents were agreed with the statement, 25% respondents were strongly agreed, 25% were disagreed and 20% were strongly disagree whereas 3% of respondents were undecided with the statement. Collectively 52% (27% + 25%) were agreed. Mean was 3.08 and SD was 1.51 and supported the statement.

Table 4
Role of Online Collaboration in Learners' Skills' Development

Sr. No.	Responses						Mean	SD	
	SDA	DA	UD	A	SA	Total			
1	<i>f</i>	0	0	1	32	247	280	3.56	0.772
	%	0	0	1	19	80	100		
2	<i>f</i>	0	0	0	47	233	280	2.73	0.823
	%	0	0	0	23	77	100		
3	<i>f</i>	0	1	10	98	171	280	2.19	0.758
	%	0	1	2	21	76	100		
4	<i>f</i>	0	0	1	98	181	280	4.01	0.803
	%	0	0	1	24	75	100		

5	<i>f</i>	0	0	1	40	239	280	3.78	0.813
	%	0	0	1	22	77	100		
6	<i>f</i>	3	42	21	186	28	280	2.45	1.851
	%	1	19	6	64	10	100		
7	<i>f</i>	0	4	5	222	49	280	2.14	0.941
	%	0	1	1	64	34	100		
8	<i>f</i>	14	49	5	177	5	250	3.97	2.328
	%	13	18	3	65	1	100		
Total	<i>f</i>	17	96	44	900	1153	2210	3.10	1.13
	%	2%	5%	2%	38%	54%	100		

Table 4 represents that 38% of respondents were agreed with the statement, 54% respondents were strongly agreed, 5% were disagreed, 2% were strongly disagree, whereas 2% of respondents were undecided with the statement. Collectively 94% (54% + 38%) were agreed with the statement. Mean was 3.10 and SD was 1.13 and supported the statement.

It will be beneficial that benchmarks may be set and process of evaluation among institutions on use ICT be evolved. It must be ensured that there are dedicated course options (like EPICT, E-Learning Certificate, or something else) and that it's easy for teacher trainers and student teachers to take part. Teacher training schools and partner schools work together more closely so that student teachers on field placement can learn how to use ICT in the classroom by doing it. The system of data management, desktop publishing must be introduced and skills must be created among students.

Findings

It has been found in the study that maximum number of respondents have agreed with the statements that, use of MS applications and role of email management, online research, social media management, online collaboration is very essential to make assignments, filtering electronic and telecommunications for skill development and other tools for examining and analyzing in TAVET in learning, skill development in technical and vocational institutes. Further, it was also found that, use of different cell phones, and gadgets, to communicate with teachers and colleagues,

Conclusion

It has been concluded that majority of respondents were agreed with the statements and the role of email management, online research, social media management and online collaboration on learners' skills development has been significantly supported by all the teachers and students in TAVET in Sadiqabad. Therefore it was recommended by the all respondents that, use of ICT may be expanded in TAVET by feeling the great need of time and innovation in educational needs and globalization of the world.

References

- Hennessy, S., Ruthven, K. & Brindley, S. (2005). Teacher perspectives on integrating ICT into subject teaching: commitment, constraints, caution, and change, *Journal of Curriculum Studies*, 37(2), 155-192
- Hew, F, K. & Brush, T. (2006). Integrating technology into K-12 teaching and learning: Current knowledge gaps and recommendations for future research. *Educational Technology Research and Development* 55(3):223-252.
- Hong, K.-S., & Songan, P. (2011). ICT in the changing landscape of higher education in Southeast Asia. *Australasian Journal of Educational Technology*, 27(8).
- Iding, M., & Crosby, E, M.(2002). Teachers and technology: beliefs and practices. *International Journal of Instructional Media*, 29 (2), 153-70.
- Juang, Y.-R., Liu, T.-C., & Chan, T.-W. (2008). Computer-Supported Teacher Development of Pedagogical Content Knowledge through Developing School-Based Curriculum. *Educational Technology & Society*, 11 (2), 149-170.
- Juang, Y.-R., Liu, T.-C., & Chan, T.-W. (2008). Computer-Supported Teacher Development of Pedagogical Content Knowledge through Developing School-Based Curriculum. *Educational Technology & Society*, 11 (2), 149-170.
- Jung, I. (2005). ICT-Pedagogy Integration in Teacher Training: Application Cases Worldwide. *Journal of Educational Technology & Society*, 8(2), 94-101.
- Kazdin, E, A. (2021). Single-case experimental designs: Characteristics, changes, and challenges. *Journal of the Experimental Analysis of Behavior*. 115 (1), 56-85.
- Lillard, A. & Taggart, J. (2018). Children Prefer the Real. *Thing to Pretending* The science breaker
- Lin, X., & Bransford, J. D. (2010). Personal Background Knowledge Influences Cross-Cultural Understanding. *Teachers College Record*, 112(7), 1729-1757.
- Michael I. Hilt & Jeremy h. Lipschultz (2004). Elderly americans and the internet: e-mail, tv news, information and entertainment websites, *Educational Gerontology*, 30(1), 57-72
- Mumcu, F. & Usluel, K, Y. (2010), A scale development study of integration of ICT into learning and teaching process according to TPACK. *Journal of Research on Technology in Education. International Educational Technology Conference*. 42(2), 123-149.
- Newhouse, P, C., Trinidad, S. & Clarkson, B. (2002). Quality Pedagogy and Effective Learning with Information and Communications Technologies (ICT): a review of the literature. *Western Australian Department of Education. Perth: Specialist Educational Services*.
- Olson, H, M. & Hergenhahn, B, R. (2013). An Introduction to the Theories of Learning. Pearson College Div, 9th Edition. ISBN: 9780205 871865.
<https://doi.org/10.4324/9781315664965>

- UNESCO, (2002). ICT for education: Potential and potency. Technologies for education: Potential, parameters, and prospects. *UNESCO and Academy for Educational Development. Cat:0000119129*
- Y.-R., Liu, T.-C., & Chan, T.-W. (2008). Computer-Supported Teacher Development of Pedagogical Content Knowledge through Developing School-Based Curriculum. *Educational Technology & Society*, 11 (2), 149-170.